

WARWICKSHIRE COUNTY COUNCIL ~ 'WHO CARES?' CARERS AWARENESS WORKSHOPS

Workshops 1-45

Total responses = 668 (of 684)

Evaluation Question	Not rated	Rated 1 Poor >>	Rated 2	Rated 3	Rated 4 << Excellent
Has today's session equipped you to <i>identify</i> carers in your working role? [658 responses]	2% (10)	(1)	4% (27)	39% (261)	55% (369)
Has today's session equipped you to <i>assist/support</i> carers in your working role? [661 responses]	1.5% (7)	1.5% (8)	3% (22)	40% (270)	54% (361)
To what extent do you think the course was relevant to you and your work? [660 responses]	1.5% (8)	2.5% (16)	10% (71)	32% (213)	54% (360)
How far did the course meet its aims and objectives as set out in the information received? [602 responses]	10% (66)	1% (7)	3% (17)	33% (222)	53% (356)
How would you rate the standard of tuition? [664 responses]	0.5% (4)	(2)	1.5% (10)	29% (188)	69% (464)
How well do you feel equality and diversity was covered in the programme? [624 responses]	6.5% (44)	(1)	5.5% (35)	37% (247)	51% (341)

Evaluation Question	Not rated	No	Yes
Were you given information in advance about who the course was for? [382 responses]	43% (286)	8% (52)	49% (330)
Were you given information in advance about the aims and objectives of the course? [504 responses]	25% (164)	19% (128)	56% (376)
Has the training model equipped you to cascade the information to colleagues?	Yes 254 [plus many answers where all colleagues are attending workshops]		

Which aspects of the course did you find <u>most helpful</u> ?	Which aspects of the course did you find <u>least helpful</u> or felt further explanation was needed?
<p>Selected Comments</p> <ul style="list-style-type: none"> • Listening to the carers experiences [172] • All of it [117] • Discussions with colleagues working from other areas [83] • Finding out services available for the carers & signposting [56] • Made me more aware of carers role & needs [46] • Very informative, clear & interesting [40] • Telephone numbers and web addresses [37] • Greater awareness of who carers are [26] • Opportunity to reflect and apply the information to my own practice [19] • Carers assessment [15] • DVDs [13] • Good handouts [13] • Thought-provoking & challenging some assumptions [12] • Personalisation [5] 	<p>Selected Comments</p> <p>Workshop 1:</p> <ul style="list-style-type: none"> • Role of carers assessment needs explaining further • Amazed GP surgery staff not seeing higher priority to highlight needs of carers • Some information was too broad • Handout was poor • Explanation of carers assessment was poor • Realising the help available to carers • Understanding of being a carer <p>Other workshops:</p> <ul style="list-style-type: none"> • Covering what I already know [15] • Personalisation [10] • Not enough time to cover all thoroughly [3] • Identifying carers [3] • Group discussions [3] • Assessment process & FACS [2] • Nothing positive about social care staff [2] • Aimed at wrong staff [2] • Too specific to mental health [1] • No recognition of what happens in mental health [1] • All of it [1]